

LiveLife Travel Competition Exclusive to LiveLife Pharmacy Group and affiliate stores.

Terms and Conditions:

PART A – GENERAL TERMS

1. Information on how to enter the 'LiveLife Travel Promotion (**Competition**) and prize details form part of these terms and conditions of entry.
2. Participation in the Competition constitutes acceptance of these conditions of entry. Entries must comply with these conditions of entry to be valid.

PART B – PROMOTER'S/AGENTS DETAILS

3. The Promoter is LiveLife Pharmacy Pty Ltd (ABN 81151840283) of 29 Project Ave Noosaville 4566 QLD (**Promoter**). The Agent is LiveLife Pharmacy Group of PO Box 1240 Noosaville BC QLD 4566 (ABN 81151840283.) (**Agent**)

PART C – WHO CAN ENTER

4. Competition is open only to individuals 18 years of age and over.
5. Employees of the Promoter and Agent (LiveLife Pharmacy) or associated agencies or companies directly involved in the Competition and their immediate family members are ineligible to enter.
6. Entrants must be a resident of Australia

PART D – HOW TO ENTER

6. The Competition commences on *Thursday July 6th 2017 at 8.30am* Australian Eastern Standard Time (**AEST**) and entries close on *Thursday 31st August 2017 9.00pm* [(AEST)](**Competition Period**).
7. The Competition is open only to individuals 18 years of age and over who reside in Australia.
8. **Entry by coupon/form** To enter the Competition, entrants must:
 - (a) obtain an entry form from LiveLife Pharmacies.
 - (b) complete the entry form with all requested details (including name, address, email address and contact number)
 - (c) submit in the competition box the completed entry form during the Competition Period at the store of purchase with a copy of the **cash register receipt docket attached to the entry form**.
9. Entry in the Competition is free as long as the participant has purchased 'one or more items from the specified brands/supplier product(s) listed on the entry forms '. Entrants of the Competition can only make one entry per transaction. Multiple entries from the same person is allowed provided each entry has a valid receipt showing "Specified supplier branded products located on the entry form" that have been purchased on separate transactions. Multiple entries from the same person for the same transaction will be disqualified. LiveLife Reward (Loyalty) card holders who scan their card at the time of purchasing one or more 'Specified supplier branded products' located on the entry form in the same transaction will be entitled to two entries, both entries will appear on the receipt at the end of the transaction.
10. The Promoter, its agents, affiliates or representatives will not be liable for any lost, late or misdirected entries.
11. Entries must be received by *Thursday 31st August 2017 at 9.00pm*. The time of entry will in each case be the time the entry is received into the competition box in each LiveLife Store or affiliate store (agent). The Promoter, its agent (LiveLife Pharmacy Group), affiliates or representatives will not be liable for any lost, late or misdirected entries.

12. Entries not completed in accordance with these terms and conditions, and any incomplete or indecipherable entries, will be deemed invalid.

PART E – HOW TO WIN

13. All participating LiveLife pharmacies will each have an entry drawn from their specific store entries. The draw will take place at 11.00 am (AEST) on Monday 11th September 2017 Livelife Head office Pharmacy 29 Project Ave Noosaville QLD 4566.
14. There will be an individual draw of valid entries per LiveLife Pharmacy. The first valid entry drawn from each participating store will then be part of a major draw. All of these entries will then be placed into a Barrel and the first valid entry drawn will be the winner of a \$4,000 Helloworld travel voucher.
15. The Promoter's decision in relation to any aspect of the Competition is final and binding and the Promoter will not enter into any correspondence regarding the result, including in the event of a dispute.
16. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these terms and conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
17. It is a condition of accepting the prize that the winning entrant:
 - (a) must comply with all the conditions of use of the prize and the prize supplier's requirements; and
 - (b) may be required to sign a legal release in a form determined by the Promoter in its absolute discretion, releasing the Promoter from and indemnifying the Promoter against any liability arising from the use of or participation in the prize.
18. Should an entrant's details change during the Competition Period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.

PART F – PRIZE

19. There is one prize to be won as part of the Competition. The winning entrant will receive *A Helloworld travel voucher to the value of \$4,000 (Australian dollars) the total value of all encumbered costs and not exceeding \$4000.00 AUD.*
20. Where more than one person is specified or participates in the winning entry, the prize will be awarded to the person named first on the entry form.
21. Once travel arrangements are booked, no changes are permitted unless authorised by the Promoter in its absolute discretion, and if permitted, the Promoter reserves the right to charge the winning entrant any additional charges imposed by the relevant airline or hotel and incurred by the Promoter as a result of a change requested by the winning entrant.
22. Unless specifically stated in these terms and conditions, the winning entrant and his or her travelling companion are responsible for all other expenses in connection with the prize including but not limited to transportation to and from the airport to the hotel and the event, travel insurance, spending money, meals, drinks, incidentals and hotel charges, such as mini-bar, room service, laundry, telephone calls, in-room movies and other service or ancillary charges and costs. The Promoter is not responsible for any damage to the hotel room caused or contributed by the winning entrant or his or her companion.
23. The prize (including any unused portion) must be taken as stated, The Promoter will not be liable in the event that the winning entrant does not take, or is unable to use, the prize or any portion of it for any reason.
24. Entrants grant the Promoter permission to communicate with them by email and/or telephone in order to provide instructions as to how the winning entrant is to claim the prize and establish his/her entitlement to it. The winning entrant will receive the prize within 28 days after the date of being drawn.
25. Independent financial advice should be sought as tax implications may arise as a result of accepting the prize. Any taxes (other than GST, if any) which may be payable as a consequence of receiving the prize are the sole responsibility of the winning entrant.

26. If the prize is unavailable for reasons beyond the Promoter's control, the Promoter, in its sole discretion, reserves the right to substitute the prize with a prize of equal or greater monetary value, subject to any written directions from a regulatory authority.
27. In participating in the Competition, the winning entrant agrees to participate and co-operate as required in all editorial and media/PR activities relating to the Competition, including but not limited to being interviewed and photographed. The winner entrant authorises the Promoter to use such footage and photographs together with the winner's name, voice, video entry, image and likeness for advertising and publicity purposes in any media in perpetuity worldwide without additional compensation or further reference to the winner.

PART G – UNCLAIMED PRIZE

28. Subject, where relevant, to any directions given under the legislation regulating the Competition, if the prize is: (i) not claimed by the winning entrant by 11.00am Monday 13th November 2017 or (ii) forfeited for any reason, the prize will be deemed unclaimed. The Promoter may conduct a further draw at *LiveLife Central* on *Tuesday 14th November 2017* (or such earlier date approved by the relevant regulatory authorities) at 11.00am (AEST) as is necessary for an unclaimed prize. The winning entrant of any unclaimed prize will be notified by phone and email within 2 business days after the date of the unclaimed prize draw, and a public advertisement will be placed in *Queensland Courier Mail* and *NSW Daily Telegraph* newspaper on *Thursday 16th November 2017* announcing the unclaimed prize winner's name and suburb (or town).

PART H – NO LIABILITY

29. The prize may come with guarantees from the prize provider that cannot be excluded under the Australian Consumer Law. If those guarantees are not complied with, then you will have rights under the Australian Consumer Law. Subject to those guarantees and rights, the Promoter shall not be liable, and excludes all liability (including negligence), for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with the Competition, or the use of any prize, except for any liability which cannot be excluded by law.
30. The Promoter and its associated agencies and companies assume no responsibility for any incorrect or inaccurate information, either caused by an entrant or due to any of the equipment or programming associated with or utilised in the Competition, or for any technical error, or any combination thereof that may occur in the course of the administration of the Competition including any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of entries, and reserves the right to take any action that may be available.
31. If for any reason, the Competition is not capable of running as planned (including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Competition), the Promoter reserves the right, in its sole discretion, to disqualify any entrant who undermines the fairness of the competition (by, for example, tampering with, or using or exploiting errors in, the entry process to obtain a competitive advantage over other entrants), to take any action that may be available, and to cancel, terminate, modify or suspend the Competition, subject to any direction given under state regulations, or any written directions given by a relevant regulatory authority.
32. Once the prize has left the Promoter's premises, the Promoter and its associated agencies take no responsibility for the prize being damaged, stolen or lost.
33. The Promoter reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these terms and conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

PART I – PRIVACY CONSENT

34. All entries remain the property of the Promoter. The Promoter collects personal information in order to conduct the Competition, to assist in providing the products or services an entrant has requested (if any), and to improve its products and services. The Promoter or any of its related companies may use the information for promotional, marketing, publicity, research and profiling purposes, and may be in touch by any means (including telephone, email or SMS) at any time to let you know about products, services or promotional activities which may be of interest to you until you inform the Promoter otherwise.

35. The Promoter may also share your information with other persons or entities who assist it in providing its products or services or running competitions or trade promotions (including administering the competition or trade promotion or distributing prizes). The Promoter may also disclose your personal information in accordance with these terms and conditions if you are the prize winner, and as required, to Australian regulatory authorities.
36. The Promoter is bound by the National Privacy Principles in the *Privacy Act 1988 (Cth)*, and by participating in the Competition, each participant is taken to consent to its privacy policy.

Authorised under

37. NSW License Permit No. : LTPS/17/13107